GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1146
ANSWERED ON:02.03.2016
Online Rail Tickets Booking
Vanaroja Smt. R.

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Indian Railway Catering and Tourism Corporation (IRCTC) has taken a slew of measures, including a 35 second compulsory wait to book tickets online through its website to facilitate hassle free booking by genuine ticket seekers;

(b) if so, the details thereof; and

(c) the security measures taken to prevent manipulation of the tickets site?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) to (c) Yes, Madam. In order to facilitate hassle free booking by genuine ticket seekers, time check has been implemented for filling of CAPTCHA, Passengers details and carrying out payment. These checks negate the benefit of automated software for form filling.

In order to ensure security of the e-ticketing website www.irctc.co.in, audit of the e-ticketing system is got conducted by Standardisation Testing and Quality Certification (STQC) Directorate, which is an attached office of the Department of Information Technology (DIT), Government of India.

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